



*Your MijnCN account has multiple security layers. That is why you have to activate 2-Factor Authentication in addition to the standard password protection. Instead of only entering a password to log in to your account, you'll also be asked to enter a special login code. If you use the online services then 2-Factor Authentication is mandatory. You need a smartphone or tablet for 2-Factor Authentication. Follow the steps below to activate 2-Factor Authentication.*

## Step 1

Go to the Apple App Store and search for 'MijnCN 2-factor' or search for 'MijnCN authenticatie' in the Google Play Store. Download and install the app on your mobile device.

## Step 2

Log in to MijnCN and navigate to 'Account'. 

## Step 3

Go to 'Click here to activate 2-Factor Authentication'.

## Step 4

Enter your password and click on 'Next'.

## Step 5

Scan the QR code in the portal to link the app to your account. Now click on 'Next'.

## Step 6

The app will now show a six-digit code. Enter this MijnCN 2-Factor code in the portal and click on 'Next'.

## Step 7

Finally click 'Complete and download'.

## Step 8

We recommend that you also download a list of backup codes to ensure you can always log in. You can use these codes if you're unable to log in with the codes in the app or if you don't have your mobile phone with you. To do this, click on 'Click here to download the backup code list' in the following window.

You have now secured your account with 2-Factor Authentication.